

Meet The Clinicians

Principal Dentist

Owain Dimmick

BDS Hons (Wales) PG Dip Ortho - **GDC:** 176454

Associate Dentists

Eleri Marks

BDS Hons (Cardiff) - **GDC:** 210345

Eilish Thomas

BDS Hons (Cardiff) - **GDC:** 271966

Gareth Rhidian

BDS (Lond) - **GDC:** 57340

Huw Davies

BDS (Lond) Dip ImpDent (Lond) MFGDP (UK) -

GDC: 66263

Alyn Morris

BDS (Cardiff) - **GDC:** 259402

Charlotte Smith

BDS (Liverpool) PG Dip Rest. & Aesthetic -

GDC: 191410

Dentists with Special Interests

Charlotte Smith - Orthodontics

BDS (Liverpool) PG Dip Rest. & Aesthetic -

GDC: 191410

Sagar Shah - Oral Surgery

BDS (Birm), PG Cert (Edin), MFDS - **GDC:** 244356

Steffan Thomas - Endodontics

BDS Hons (Cardiff) MSc Endo (Chester) - **GDC:**

256106

David Fealey - Periodontics

BDS Hons (Cardiff) MSc (Plymouth) - **GDC:**

271760

Dental Hygienists & Therapists

Deanna Saddington - Dental Hygienist

Dip Dental Hygiene - **GDC:** 3606

Natasha Dennis - Dental Hygienist

Dip Dental Hygiene - **GDC:** 6741

Lynwen Thomas - Dental Therapist

Dip Dental Therapy - **GDC:** 10491

Sophie Bowen - Dental Hygienist

Dip Dental Hygiene - **GDC:** 115811

Laura Evans - Dental Hygienist

FdSc Oral Health - **GDC:** 259447

Complaints Procedure

If you have any problems or concerns please contact our **Practice Manager - Rebecca Gardner**. You can do this by telephone, email or via our website. We have a complaints procedure that we use to ensure that complaints are resolved as quickly and easily as possible, a copy of which can be picked up from reception or downloaded from our website.

Feedback

We are always looking for ways that we can improve services for our patients, and actively encourage our patients to leave us feedback and suggestions. You can do so by using our Feedback Form on our website, by using our comment cards in reception, or ideally via Facebook or Google as this helps others find our services online. We also, send a review/feedback link via email on completion of your appointments with us which we review and share with the team on a regular basis.

Dental Emergencies

If you have a dental emergency such as tooth pain, swellings, lost crowns and fillings please don't hesitate to contact us.

Working Hours: It is advised that you call us as early in the day as possible to be able to be seen the same day. This is because our emergency slots for that day can get booked up quickly.

Out of Hours: If we are closed, please call us on **01570 422595** and follow the instructions on our answer machine to leave a message with our on call dentist.

Denplan: If you are a Denplan Patient and have their Supplementary Insurance within your policy, please phone:

Away from home within UK: 0800 844 999

Abroad: +44 (0) 1962 844999

PONT STEFFAN DENTAL

Practice Info



Produced: April 2026
To be reviewed: April 2027

Who we are

At Pont Steffan our team are not only aware of, but play a vital role in creating our practice's ethos and vision. Our main objective is to provide welcoming, friendly and empathetic care to all patients but especially those with dental anxieties. We have undergone major renovations in 2017 into the property next door, which has enabled us to offer our patients a larger, more comfortable waiting room and better disabled access. However, please be aware that **our patient bathroom isn't wheelchair accessible** due to the buildings restrictions.

What we do

On top of offering general dentistry we also offer referral services in-house for our registered patients as well as receiving referrals for patients from other practices in the area:

- Removable Orthodontics (clear aligners)
- Fixed Orthodontics
- Periodontics - Gum Disease Treatments
- Endodontics - Root Canal Treatments
- Composite Build ups/Bonding
- Oral Surgery - incl. Wisdom Tooth Extractions, Multiple/Complex Extractions, Oral Biopsies

Appointments

We offer many methods for our patients to make an appointment with us, be it your initial appointment or a regular check up. These include:

- Calling us on **01570 422595**
- Emailing us on **reception@psdental.co.uk**
- Using our 'Request an Appointment' form on our website

Children

A child New Patient Consultation at Pont Steffan:

Registered Parent

FREE for 5 years old and under
£22.50 for 6-10 year olds
£52.50 for 11-17 year olds

Non-Registered Parent

£52.50 for all ages

Treatment is half price on baby teeth

Monthly Plans

We believe in a preventative approach to dental care. As a patient at our practice we want to help you stop dental problems before they start, this is why we offer our patients Denplan payment plans. These plans cover your regular check ups and visits to our hygienists, as well as offering a discount off treatment costs. Predictable monthly payments allow you to budget for your routine dental visits and we have several plans to suit patient needs and budgets.

Cancellation Policy

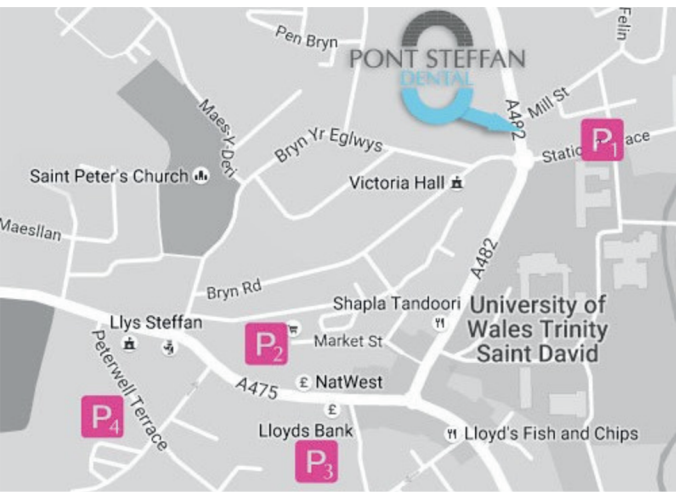
In order for us to run an efficient appointment system, we ask that patients cancel appointments accordingly: **3 working days** before the start time of your appointment

Payment Terms

We ask patients to pay for their treatment either prior or at the end of each appointment. This can be made by cash, cheque, Visa, MasterCard, Visa Delta, American Express.

We operate a zero tolerance policy of violence or abuse to staff

Parking



Opening Hours

Monday	8am - 5pm
Tuesday	8am - 5pm
Wednesday	8am - 5pm
Thursday	8am - 5pm
Friday	8am - 5pm

Please Note:

The phone lines are closed for lunch between 1:00pm - 2:00pm

Contact

- Tel:** 01570 422595
- Website:** pontsteffandental.co.uk
- Email:** reception@psdental.co.uk
- Address:** Pont Steffan Dental, North Road Lampeter, Ceredigion, SA48 7HZ

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